#### EAST LYME BOARD OF SELECTMEN SPECIAL MEETING OF FEBRUARY 28, 2024 MINUTES

PRESENT: Dan Cunningham, Ann Cicchiello, Rose Ann Hardy, Candice Carlson, Don MacKenzie and Jason Deeble

ALSO PRESENT: Finance Director Kevin Gervais, IT Director Dan Cleary, Carmen Ames, Chief Mike Finkelstein, Lt. Mike Macek and Lt. Dana Jezierski

Mr. Cunningham called the special meeting to order at 5:00 and led the Pledge of Allegiance.

#### 2. Review Budgets

109 IT – IT Director Daniel Cleary and Carmen Ames were in attendance to speak on this budget, his supporting documents are attached hereto as Exhibit #1.

- Majority of the increases are from contractual salary and service contract agreements.
- Dan and Carmen are working well together and make a good team; they have been able to ween services from STAR Computers. STAR is still assisting with the police department needs, but the 24/7 service has been discontinued.
- Did a thorough inventory of assets and now has a better understanding of the equipment throughout town.
- IT department is understaffed and should be addressed. Current ratio is 90 employees to 1 IT professional; recommended standard for a not for profit should be 40 to 1.
- Our situation is a challenge because there is equipment spread out all over the town that needs to be connected.
- Mr. Cleary is proposing to hire another IT engineer to serve the police department, leaving he and Carmen to support the remainder of the Town departments. It was discussed that this FTE would start in November 2024.
- Saved some money by renegotiating the copier leases and by moving into a new VOIP phone system.

214 Emergency Management – Deputy Director Emergency Management Julie Wilson and Chief Mike Finkelstein were in attendance to speak on this budget; presentation is attached hereto as Exhibit #2.

- Majority of the increases are from contractual salary and service contract agreements.
- The line item for radios covers all town radios except the Fire Department; i.e. Police, Public Works, Water and Sewer.
- Items in the Capital budget include \$300,000 for a new communication tower at the new public safety building, and a vehicle for the Deputy Emergency Management Director.

Chief Mike Finkelstein was in attendance to speak on the following budgets, and his presentation is attached hereto as Exhibit #3.

#### 216 Police

- Majority of the increases are from contractual salary and service contract agreements.
- They are requesting two full-time officers in this budget to keep up with the two-per-year, six-year plan.
- Board of Education sent a letter supporting hiring additional officers as they would like a second SRO (School Resource Officers) on their staff.
- Increase in the line item for Records to a full-time position as these requests are increasing and take an enormous amount of time and effort to fulfill.
- Finance Director Gervais stated that the request for two additional police officers is not going to be funded this year. Ms. Hardy stated that she would prefer that we cut only one officer and leave one full-time officer in the budget.
- Mr. Deeble inquired about peer support; Lt. Jezierski reported that we have four officers and two dispatchers that are peer support trained. Chief stated that they take a proactive approach in that there are policies in place to check on staff well-being.

#### 215 Dispatch

- Majority of the increases are from contractual salary and service contract agreements.
- The increase in overtime is due to a contract change that gives the right of first refusal to full-time employees first.
- All training is mandatory.

#### 226 Animal Control

- Majority of the increases are from contractual salary and service contract agreements.
- Salaries are split with Waterford.
- In calendar year 2023 there were 1,381 calls, 296 animals came through the building, there were 52 reported dog bites, and 58 animals were adopted. The ACO reports 97% live release of animals to our facility.

At 7:01 p.m. the Board of Selectmen took a short recess, returning to the meeting at 7:08 p.m.

224 Fire Marshal225 East Lyme Fire Services

Fire Marshal Bill Bundy and Deputy Fire Marshal Erik Quinn were in attendance to speak on this new budget.

• The presentation is attached hereto as Exhibit #4.

- East Lyme Fire Services combines both volunteer fire departments, Niantic and Flanders, along with the Fire Marshal into one budget for fire services.
- First full-time, paid firefighter was hired by Niantic Fire Department in 1969; Flanders Fire Department hired their first full-time paid firefighter in 1972.
- There is no current rank structure which is recommended; currently they all report to the First Selectman by Charter.
- Fire study was conducted in 2016, and of the 21 recommendations made, hiring a Fire Chief and combining the services into one budget are high on the list.
- This new structure will give the volunteers more time and resources to build the volunteer pool.
- Deputy Fire Marshal Quinn reported that they are on a proactive plan and will be compliant with the new standards when they are released later this year.
- Will be working to build a reserve fund to eventually be able to pay cash for vehicles.
- Mr. Cunningham stated that he is currently in negotiations with the East Lyme Ambulance

Mr. Cunningham stated that they are currently negotiating with East Lyme Ambulance and the union.

#### 3. Adjourn

#### MOTION (1)

Ms. Cicchiello MOVED to adjourn the February 28, 2024, special budget meeting of the Board of Selectmen at 7:51 p.m. Seconded by Ms. Carlson. Motion passed 6-0.

Respectfully Submitted By:

Saudia Cludes

Sandra Anderson

Recording Secretary

#### **GENERAL FUND BUDGET FY 2024/25**

	E	2023 Actual xpense	A	2024 dopted sudget	-	2024 mended Budget		2025 ept Head equested	2025 t Selectmen Proposed	 2025 Selectmen roposed	2025 Bd Finance Proposed	Amended
109 - Information Techn	olo	рgy										
100 Personnel Services												
IT Director	\$	77,398	\$	118,163	\$	118,163	* \$	118,163	\$ 118,163			0.00%
211 IT/Database Supervisor		71,004	\$	73,482	\$	73,482	* \$	73,482	\$ 73,482			0.00%
NEW IT Engineer							\$	76,000	\$ 48,250			
316 Longevity	\$	800	\$	800	\$	800	\$	800	\$ 800			0.00%
Personnel Services Total	\$	149,203	\$	192,445	\$	192,445	\$	268,445	\$ 240,695	\$ 	•	39.49%
200 Services-Contracted/Operating												
214 Copier Maintenance		16,535	\$	19,880	\$	19,880	\$	16,260	\$ 16,260			-18.21%
216 Licensing/Hosting/Support - Town		22,725	\$	30,730	\$	30,730	\$	33,825	\$ 33,825			10.07%
217 Technical Assistance - Town		22,750	\$	15,960	\$	15,960	\$	15,960	\$ 14,160			0.00%
218 Other IT Services - Town		8,414	\$	10,600	\$	10,600	\$	38,160	\$ 38,160			260.00%
219 GIS Annual Licensing/Hosting		3,800	\$	14,600	\$	14,600	\$	14,600	\$ 14,600			0.00%
220 GIS -New & Cont. Development		240	\$	2,500	\$	2,500	\$	2,500	\$ 2,500			0.00%
221 Police/EMD/FMO IT Support		149,319	\$	159,689	\$	159,689	\$	201,237	\$ 149,187			26.02%
Services-Contracted Total	\$	223,782	\$ 2	253,959	\$	253,959	\$	322,542	\$ 268,692	\$ :5 <b>=</b> 0		27.01%
300 Operating Expenses												
320 Miscellaneous Supplies - Town		2,368	\$	3,000	\$	3,000	\$	7,500	\$ 5,000			150.00%
Operating Expenses Total	\$	2,368	\$	3,000	\$	3,000	\$	7,500	\$ 5,000	\$ -		150.00%
Information Technology Total	\$	375,353	\$ 4	449,404	\$	449,404	\$	598,487	\$ 514,387	\$ (#)		14.46%
Revenue		40,700		40,700		40,700		44,770	44,770			
Net Budget		375,353		408,704		408,704		553,717	553,717			

#### **TOWN OF EAST LYME**

FY 2024/25 Budget Input

Dept No.

109

Dept Name Information Tech

Doptii	unio illiorinai		
	Account	24/25	
Acct.	Description	Budget	Supporting Description of Activity
100 Pers	sonnel Services		
	IT Director	118,163	This will be the first full fiscal year of this position. The starting salary for the past FY was higher than budgeted so this is the reason for the larger increase in this line item.
	IT/Database		This IT person supports all of the IT requests from Town Hall, the Community Center and at the Field Services
211	Supervisor	73,482	Bldg and would work at the direction of the IT Director. Last fiscal year salaries were not finalized at the time of the budget so the increase was incorporated into salary contingency.
NEW	IT Engineer	76,000	Support needed at the Police Department with increasing needs
316	Longevity	800	Longevity as identifed in the Unaffiliated benefits description
Personn	nel Services Total	268,445	
200 Serv	vices-Contracted		
214	Copier Maintenance	16,260	This line item pays for the lease on all town copiers and the black & white/color copies from each copier. We are looking to extend contract and add additional printer for police
216	Licensing - Hosting - Support - Town	33,825	This line item covers annual recurring costs for licensing, hosting and support contracts for Town IT needs. Microsoft Office 365 is expected to increase next year. Current year we budgeted \$10k and expenses are over \$12.5k to date. It does not include any IT costs for the PD, EMD and the FMO. For a detailed breakdown of these costs, see the attached worksheet.
217	Technical Assistance - Town	15,960	This line item covers the amount of the technical services contract that we have had with Star for a number of years now. The balance of the Star support hours is included as part of Police IT Support line item # 01-01-109-200-221.
218	Other IT Services - Town	38,159	This line covers other Town IT items not including under Licensing/Hosting/Support costs and technical assistance such as IT training, items needed outside of the star contract and miscellaneous other items. For a detailed breakdown of these costs, see the attached worksheet.

219	GIS Annual Licensing/Hosting	14,600	GIS- ArcGIS Pro and ArcOnline Subscription-\$3,800 (Perpetual Lic.\$6,300), Spatial Analyst software extenion-\$600, Tighe & Bond Web-Hosting Fee-\$3,500, Town Maintenance of Data-\$2,500, allows Town to maintain our own GIS data, collect and develop new data in real-time resulting in more up-to-date information and reducing the amount of work that may have to be out sourced to an outside consultant. The on-line subscription has allowed us to comply with unfunded State mandated MS4 Stormwater Outfall requirments. The On-line subscription will continue to provide enhancement to our Road Closure Application, utilized at the EOC during weather related emergencies, it allows for real-time data colletion from first reponders as well as the public. With our ArcGIS On-line subscription, Water & Sewer and Highway crews will also be able to capture and relay data in the field and share it with policy and decision makers in real-time. In addition, the ArcGIS online subscription allows for 5-named users verses aquiring 5 desktop licenses at \$2,750.00 per license/yr and increased annual software maintenance costs.
220	GIS - New & Continued Development	2,500	New and continued data development, support services such as map production and updates, on-site support, training, data loading and configuration, development of data collection applications and aquisition of mobil devices. Mapping production includes, zoning and various land use map updates which are currently outsourced. Revenue is generated through the sale of GIS data, maps, and increased staff efficiencies and customer service.
221	Police/EMD/FMO IT Support	201,237	See the attached document for a detailed breakdown of all the costs that make up this line item along with an explanation of the current year and proposed year Star Contract. The Police Chief and Fire Marshal provided their IT needs to the IT Dept. The EL Ambulance has been contributing to the IT Support contract with Star. The full cost of the Star contract is covered in the IT budget and the EL Ambulance contribution shows up as a
Services	-Contracted Total	322,541	revenue.
300 Ope	rating Expenses		
320	Miscellaneous Supplies - Town	7,500	This line is used to purchase computer parts and tools (monitors, keyboards, mouse, hard drives, disk drives, cpu fans, batteries, network cards, software) also network related parts( switches, hubs, cable, cable end connectors, modems) UPS battery replacements, toner for network printers, backup tape cartridges.
Operatin	ng Expenses Total	7,500	
Informat	ion Technology Total	598,486	

## **TOWN OF EAST LYME**

# IT Budget (FY 23-24) LICENSING/HOSTING/SUPPORT - TOWN - 01-01-109-200-216

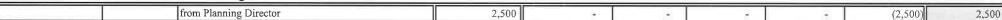


TEM	VENDOR	DESCRIPTION	Budget FY 22-23	YTD 12/8/2022	encumb	Proj Exp to End of Yr	Proj End of Yr Total	Var	Prop Budget FY 24-25
Website	GoDaddy/BOA	website/DNS host	500	20	464	1	484	(16)	50
	Star	Sonic wall security- ELTH/ELCC/FSB	2,800		351	2,800	2,800		2,80
	Star	anti-virus - domain protection	3,100			3,100	3,100	- 1	3,10
	Star	Mxcop spam filter 1 yr license - PD/TH	3,200	2,300	-	815	3,115	(85)	3,20
Iail Machine	Pitney Bowes	machine hardware maint	2,800	*	723	2	723	(2,077)	2,8
	ASNA	Tax collector software	125	ā		5	.53	(125)	12
E TO WE	boa card	annual hosting cost - ms exch. & office -th/elcc	10,000	12,308	303		12,611	2,611	17,20
	adtech	Av equip pm contract	750	95	655		750	- ]	75
Aisc		items that come up during the year	2,455	70	-	=	70	(2,385)	3,35
		TOTAL	25,730	14,794	2,144	6,715	23,653	(2,077)	33,82
	Presently Star	Town Hall/ELCC/FSB	22,750	22,750			22,750		
		S - TOWN - 01-01-109-200-218	1 22,730	22,730			22,730		15,96
OTHER IT			2,000	22,730	-	2,000	2,000	-	
OTHER IT	SERVICE	S - TOWN - 01-01-109-200-218				2,000 1,400	'		3,40
OTHER IT	SERVICE	S - TOWN - 01-01-109-200-218  Anything needed not covered under contract	2,000		*		2,000	-	3,40 3,60
OTHER IT	SERVICE	S - TOWN - 01-01-109-200-218  Anything needed not covered under contract  Carmen IT Training	2,000				2,000	-	3,40 3,60 4,24
OTHER IT	SERVICE Star	S - TOWN - 01-01-109-200-218  Anything needed not covered under contract  Carmen IT Training  KnowB4	2,000			1,400	2,000	-	3,4( 3,6( 4,2 <sup>2</sup>
OTHER IT quipment r training	SERVICE Star BOA card	S - TOWN - 01-01-109-200-218  Anything needed not covered under contract  Carmen IT Training  KnowB4  SSL cert for email & terminal server	2,000 1,400 200	99		1,400	2,000 1,400 		3,40 3,60 4,24 21
OTHER IT Equipment T training	SERVICE Star BOA card Crown Castle	S - TOWN - 01-01-109-200-218  Anything needed not covered under contract  Carmen IT Training  KnowB4  SSL cert for email & terminal server	2,000 1,400 200	- - 99 600	715	1,400 - 101 - 115	2,000 1,400 200 600		3,40 3,60 4,24 21 60 23,90
OTHER IT  quipment  T training  Comm Services	SERVICE Star BOA card Crown Castle MOVED	S - TOWN - 01-01-109-200-218  Anything needed not covered under contract  Carmen IT Training  KnowB4  SSL cert for email & terminal server  dark fiber service	2,000 1,400 200 600	- - 99 600	130	1,400 - 101 -	2,000 1,400 200 600	2	3,40 3,60 4,24 21 60 23,90
OTHER IT  quipment  T training  Comm Services	SERVICE Star BOA card Crown Castle MOVED	S - TOWN - 01-01-109-200-218  Anything needed not covered under contract Carmen IT Training KnowB4  SSL cert for email & terminal server dark fiber service  back internet for town hall	2,000 1,400 200 600 1,400 800	- - 99 600	715	1,400 - 101 - 115	2,000 1,400 200 600	-	3,40 3,60 4,24 21 60 23,90 1,40
OTHER IT  quipment  raining  fomm Services	SERVICE Star BOA card Crown Castle MOVED	S - TOWN - 01-01-109-200-218  Anything needed not covered under contract Carmen IT Training KnowB4  SSL cert for email & terminal server dark fiber service  back internet for town hall items that come up during the year	2,000 1,400 200 600 1,400 800	99 600 571 267	715 50	1,400 - 101 - 115 483	2,000 1,400 200 600 1,400 800	-	3,40 3,60 4,24 21 60 23,90 1,40
OTHER IT  quipment  T training  Comm Services	SERVICE Star BOA card Crown Castle MOVED	S - TOWN - 01-01-109-200-218  Anything needed not covered under contract Carmen IT Training KnowB4  SSL cert for email & terminal server dark fiber service  back internet for town hall items that come up during the year	2,000 1,400 200 600 1,400 800	- - 99 600 571 267 1,537	715 50 765	1,400 - 101 - 115 483	2,000 1,400 200 600 1,400 800 6,400	-	3,40 3,60 4,24 21 60 23,90 1,40
OTHER IT Equipment T training Comm Services	SERVICE  Star  BOA card  Crown Castle  MOVED  breezeline	S - TOWN - 01-01-109-200-218  Anything needed not covered under contract Carmen IT Training KnowB4  SSL cert for email & terminal server dark fiber service  back internet for town hall items that come up during the year	2,000 1,400 200 600 1,400 800 6,400	- - 99 600 571 267 1,537	715 50 765	1,400 - 101 - 115 483	2,000 1,400 200 600 1,400 800 6,400	-	3,40 3,60 4,24 21 60 23,90 1,40 80
OTHER IT  quipment  raining  fomm Services  GIS ANNU	SERVICE  Star  BOA card  Crown Castle  MOVED  breezeline	S - TOWN - 01-01-109-200-218  Anything needed not covered under contract Carmen IT Training KnowB4  SSL cert for email & terminal server dark fiber service  back internet for town hall items that come up during the year  TOTAL	2,000 1,400 200 600 1,400 800 6,400	- - 99 600 571 267 1,537	715 50 765 765	1,400 - 101 - 115 483	2,000 1,400 - 200 600 1,400 800 6,400 6,400	-	3,40 3,60 4,24 21 60 23,90 1,40 80 38,15
OTHER IT  quipment  T training  Comm Services  Misc  GIS ANNU  oftware Maint	SERVICE  Star  BOA card Crown Castle MOVED breezeline	S - TOWN - 01-01-109-200-218  Anything needed not covered under contract Carmen IT Training KnowB4  SSL cert for email & terminal server dark fiber service  back internet for town hall items that come up during the year  TOTAL  SING/HOSTING - 01-01-109-20	2,000 1,400 200 600 1,400 800 6,400	99 600 571 267 1,537	715 50 765	1,400 - 101 - 115 483 4,099	2,000 1,400 200 600 1,400 800 6,400	-	3,40 3,60 4,24 21 60 23,90 1,40 80 38,15
Equipment T training Comm Services Misc	SERVICE  Star  BOA card Crown Castle MOVED breezeline  AL LICEN ESRI	S - TOWN - 01-01-109-200-218  Anything needed not covered under contract Carmen IT Training KnowB4  SSL cert for email & terminal server dark fiber service  back internet for town hall items that come up during the year  TOTAL  SING/HOSTING - 01-01-109-20  perp license (6300) + spacial ext (600)	2,000 1,400 200 600 1,400 800 6,400	99 600 571 267 1,537 1,537	715 50 765 765	1,400 - 101 - 115 483 4,099	2,000 1,400 - 200 600 1,400 800 6,400 6,400	-	3,40 3,60 4,24 21 60 23,90 1,40

#### TOWN OF EAST LYME

#### IT Budget (FY 23-24)

GIS -New & Continued Development - 01-01-109-200-220



#### POLICE/EMD/FMO IT SUPPORT -01-01-109-200-221

ITEM	VENDOR	DESCRIPTION	Budget	YTD	encumb	Proj Exp to	Proj End of	Var	Budget
			FY 22-23	12/8/2022		End of Yr	Yr Total		FY 24-25
reporting system	Nexgen	support & licensing	17,880	2	848	17,880	17,880	(40)	18,220
ISP	crown castle	fiber	13,920	¥ .		13,920	13,920	*	13,920
Patrol & Body Cam		Camera support	36,183	ē		36,183	36,183		48,740
Sch. Software	Intime	support & licensing	3,180	3,180	( <del>e</del> )	=	3,180	: <b>=</b> ).	6,096
Policy Software	Power DMS	support & licensing (paid out of fy 21-22 \$)	5,300	<del>,</del>			*	(5,300)	6,750
booking camera	Hunter		400	5	(2)	400	400	21	400
IDEMAI			4,590			4,590	4,590		5,000
Netmotion/AT&T			6,200	2,066	1,967	2,167	6,200		7,200
Everbridge			7,500		: <del>-</del>	7,500	7,500	91	7,500
Powerphone			159	22	26	159	159	341	3,086
Misc		Items that come up during the year	4,617	1,340	1,348	1,702	4,390	(227)	5,000
Backup ISP		frontier	*	227	1925		227	227	227
O365		annual hosting cost - ms exch. & office -PD	6,450	2,496	:=:		2,496	(3,954)	11,200
EMD Budget		Computer Software/hardware expenses	1,500		1000	1,500	1,500		1,500
EMD Budget		Misc hardware, wiring & backup Equipment	1,000	4	(2)	1,000	1,000	<b>2</b> (	1,500
FM Office		Misc IT needs	1,500		894	1,500	1,500	2.1	1,500
QA- Software									3,480
InTime-TK		Timekeeping-Annual							1,620
Nutmeg Network		for PD (\$1,500 in each location)	1,500	<u> </u>	(A)	1,500	1,500	346	3,000
QOS		Dispatch Software							3,185
InTime-Bridge		In-Time Bridge to Novatime							3,863
IT Support - PD	Presently Star	Additional Support needed for 24/7 PD Support	48,250	12,750	37,250	4,959	54,959	6,709	48,250
			#VALUE!	22,059	40,565	94,960	157,584	(2,545)	201,237
				24,604	40,565				
				\$ (2,545.00)	\$ 4				

	STAR CONTRACT						f	y 21-22	fy 22-23	fy 23-24
Expense	Retainer	\$ 117,255	\$	50,000			\$	29,314	\$ 12,500	\$ - 20
	On call Payment	\$ 20,988	S	21,000			\$	5,247	\$ 5,250	\$ 
		\$ 138,242	\$	71,000	1/4 pay	1	\$	34,561	\$ 17,750	\$ 27
Funding	town IT support	\$ 22,750	ELA	contribution	\$	40,700				\$ 12,000
	PD original support	\$ 48,250					\$	30,300		\$ 48,250
		\$ 71,000								

Exhibit#2



# The Mission of East Lyme Emergency Management is to Strengthen Community Resilience and Preparedness by:

- Educating residents, businesses, and first responders about potential threats through:
  - Public outreach
  - Planning
  - > Training
  - > Exercises.
- Foster open communication and coordination:
  - Public safety departments
  - Regional / State / Federal partners



# **MITIGATION**

- Ensure resiliency of critical facilities
- Address risks associated with aging infrastructure and climate change:
  - Resilient dams to protect life and prevent catastrophic flood damage
  - > Resilient roadways to ensure access for people / services
  - > Extreme heat / extreme cold events
  - > Flood / erosion risks

# **PREPAREDNESS**

- •Continuous monitoring/planning for potential threats:
  - Public Health
  - Cybersecurity
  - School Safety
  - > Severe Weather Threats / Climate Change
  - Radiological Emergency
- Active Participation on Regional Committees
- Community Preparedness

# **RESPONSE**

# At a moments notice, we must be prepared to:

- Provide a coordinated response to an active threat
- EOC Activation
- Coordinate response efforts EOC Command
- Emergency Alerts
- Manage resource requests and allocation
- Open shelters
- Assist vulnerable populations
- Manage an evacuation

# **RECOVERY**

- Damage Assessments
- Disaster Assistance
- Develop and implement intermediate and long-term recovery plans
- Public Information
- Health/Social Services
- Continuity of Municipal Operations
- Documentation/AARs

# **GRANT FUNDING**

#### **AWARDED**

NSEF – Nuclear Safety Emergency Fund	\$ 589,925
<b>EMPG – Emergency Management Performance Grant</b>	\$ 66,424
LEOP – Local Emergency Operations Plan – 2024	\$ 5,000
	\$ 661 350

Over the past 7 years, the average annual award: \$95K

#### **Funds cover:**

- One quarter of salary/fringe benefits
- 100% of new EOC
- New Traffic Control Trailer
- Multiple mobile electronic messaging signs



# 24/25 Emergency Management Budget

			2023 Actual Expense	2024 Adopted Budget	2024 Amended Budget	2025 Dept Head Requested	2025 1st Selectmen Proposed	2025 Bd Selectmen Proposed	2025 Bd Finance Proposed	Adopted	Amended
214 -	Public S	Safety/Emergen	cy Man	agem	ent						
100 Per	sonnel Service	8									
211	Director		21,769	22,000	22,000	22,000	22,000			0.00%	
214	EoC Staff Activ	ration	2,248	4.000	4,000	4,000				0.00%	
215	Dep Dir/Comm	& Rad/Cut	1,786	1,809	1,809	1,845	1,845			2.00%	
216	Longevity/Shift	Differential	550	550	550	550	550			0.00%	
311	Deputy Emerg	ency Management Director	68,346	70,293	70,293	74,194	74,194			5.55%	
Perso	onnel Services	Total	94,698	98,652	98,652	102,589	102,589		0	3.99%	
200 Servic	ces - Contracte	d/Operations			н						
	Emergency Re	sources	2,250	2,250	2,250	0	0	0		-225000%	moved to misc. supplies
348	Radio Mainten	ance	39,916	40,425	40,425	45,798	43,125			11.73%	,
Services	Contracted/Ope	erations Total	42,166	42,675	42,675	45,798	43,125	0	0	7.32%	
300 Ope	erating Expens	98									
201	Telephone	es	14,766	13,536	13,536	14,535	14,535			7.38%	
243	Training		2,063	950	950	1,950	1,800			105.26%	
246	Transport	ation Allowance	562	500	500	680	500			36.00%	
320	Misc Supp	lies	15,872	17,318	17,318	20,168	19,738			16.46%	
Opera	ating Expenses	Total	33,264	32,304	32,304	37,333	36,573		0	15.57%	
Public Sa	fety/Emergenc	y Mgt Total	170,128	173,631	173,631	185,720	182,287	0	0	4.99%	
							Revenue	Revenue	15,367		
Revenue		NSEF *Estimated	57,325	(this include	d dept 216 Po	dice)	Net Budget	Net Budget	170,353		
		EMPG * Estimated	10,367		·		_				
	NEW	LEOP Update	5,000								
	01-03-300-310	Total Anticipated Revenue:	72,692								

# 24/25 FY Emergency Management Budget

	N OF EAST LYME		FY 2024/2025
Dopt N		214	Budget Input
Dept	Public Safety/Emer	gency wgt	18-Jan-24
Appt.	Account Description	24/25 Budget	Supporting Description of Activity
	rsonnel Services		
211	EMD	22,000	EMD Stipend
214	EOC Staff Activation	4,000	For essential dispatch personnel to cover the EOC operations for Millistone drifts requiring EOC staffing, storms and other real-world emergencies as well as labor for town-wide camera maintenance/repair, public preparedness presentations and distribution events.
215	Dep Dir/Comm & Rad/Cut	1,845	For EOC Communications Officer and Radiological Officer monthly stipends at \$76.88 per month x 12 months. Amount requested reflects a 2% COLA
216	Longevity/Shift Differential	550	Non-affiliated affiliated annual benefit for DEMD based on years of service.
311	Deputy EMD	74,194	Non-affiliated: Deputy EMD / Assistant Public Safety Administrator "Amount was adjusted per position agreement. (Adjusted per agreed rate increase 10/1/23, amount
estra.	Safety/EM Dept Total	102,589	does not include anticipated non-affiliated rate increase 7/1/2024
700 M			
200 Se	vices - Contracted/Operations		
***	Emergency Resources	0	\$2,250 Emergency Resources. Funding to cover essential emergency services (ie: LEO Drone surveillance) for Town events such as Celebrate East Lyme, the Light Parade or search and rescue operations. Moved to Miscellaneous supplies
348	Radio Maintenance	45,798	Includes \$39,548 for the Utility Communications radio maintenance contract. This service is essential for continuity of operations for public safety communications.   \$3,000 for Town-wide camera equipment repairs and maintenance \$2,500 for Emergency Radio Repairs   \$750 portable radio equipment (batteries, etc.)
Service	s/Contract/Oper Total	45,798	
300 Op	erating Expenditures		
	Telephane	14,535	Includes:\$8,340 to cover NUSO Sip Trunk services at PSB and Frontier annual tandline service for all 911 lines, dispatch fax line, fiber optic network connectivity and hardware   \$820 for the annual base cost of service through Verizon Wireless for internet failure backup devices.   \$2,675, for AT&T First Net phone service and equipment   \$2,700 CT Communications for the annual maintenance agreement DNS-CL landline phone system and equipment at the Public Safety Building Complex through. User Training for equipment is included in purchase agreement DNS-24.5195
243	Training Supplies	1,950	Includes: \$650 for EM Conference/training fees   \$500 EOC training expenses   \$400 NEMA - National Emergency Management Association Dues: NEMA offers its members learning opportunities through a multitude of venues including Lessons Learned workshops at conferences, access to award-winning research publications, opportunities to share and discuss best practices, and high-qualify learning opportunities through workshops, publications and access to online tools. [\$400 IAEM - International Association of Emergency Managems: IAEM offers members: Access to the largest network of top emergency management experts who can offer solutions, guidance and assistance - A members-only monthly newsletter that is the definitive source for current emergency management issues and trends - Access to conferences, workshops and webinars that provide educational benefits (only members may access recardings posted following the event) - Professional development through in-person meetings, networking, continuing education and training opportunities. All annual fees above provide membership benefits for the Emergency Management Director and Deputy Emergency Management Director.
246	Transportation Allowance	680	Mileage for Deputy Emergency Management Director to attend various monthly meetings within Region-4 as well as travel to training opportunities outside of Region-4 to further enhance preparedness, response and recovery capabilities. The mileage is based on a rate of .67 cents per mile (rate sec. January 2024). "NOTE: Due to the COVID restrictions, some regular Emergency Management meetings, trainings and conferences are currently still virtual as of 12/2024. It is expected that the platform will return to in person attendance at some point in 2023. Current mileage for first 6 months of FY 2023/2024 is 497 miles.
320	Misc Supplies	20,168	Includes: Subscriptions: \$195 - Adobe   Supplies: \$800 - Copier paper, various document files, labels, writing pads, binders, dividers, batteries, pens, pencils, highlighters, tape, staples, etc.   Mobile Accessories: \$150 - cases, screen protections, chargers, etc.   EOC Laser Printer: \$276 - Laser printer supplies   "EOC Public Notice posters / brochures / sign supplies: \$450 - cardstock, laminating sheets   Outside printing Services: \$176 - Business Cards, mailing envelopes   EOC activation: \$1,600 - Command Staff supplies during storms, real world emergencies, Milistone drills and trainings   Postage: \$50   COVID: \$923 - PPE and distinfecting supplies - (these expenditures are now 100% reimbursable through the Emergency Management Performance Grant Program. \$932.25 is included in the EMPG Revenue amount.)   Everbridge communications annual subscription: \$7,600 - essential for disseminating important information to employees, residents and visitors in a timely manner.   Veoc- Emergency Management Software annual subscription: \$5,500   EOC Equipment / Repairs: \$2,250   Weather Link Subscription: \$300
Operati	ng Expenditures Total	37,333	
Public :	Safety/EM Total	185,720	
			**Selectman moved to Police Department Budget

# East Lyme Police Department East Lyme Dispatch East Lyme Animal Control

2024/25 budget proposal

# East Lyme Police Department Mission Statement

The mission of the East Lyme Police Department is to serve the public in a professional manner. We take on the responsibility of making our community safe for all those that live, work or pass through our community. We strive to make our roads safe for motorists and pedestrians alike. It is our responsibility to work with other agencies and with the public we serve and treat everyone with respect and dignity.

## Core Values

RESPECT for all persons both in and outside of the organization. We will inspire respect and confidence in the public trust by performing all duties impartially and respecting the dignity of all citizens and fellow employees.

STRIVE FOR EXCELLENCE in all our activities. We value professionalism and a team effort to provide effective public safety services.

Provide a high level of CUSTOMER SERVICE at all times. We will work cooperatively with other Town, state, federal agencies and citizen organizations to provide the highest level of service to our residents, businesses and visitors.

We will seek the highest levels of ETHICAL and MORAL conduct in our on duty and off- duty activities



SIST CENTURY POLICING

## What we do

- The East Lyme Police Department provides Police services to residents and visitors of the Town of East Lyme.
- The East Lyme Police Department Dispatch center handles all 911 calls originating within the Town of East Lyme, provides dispatching for the East Lyme Police Department, Flanders Fire Department, Niantic Fire Department, and East Lyme Ambulance. It also provides monitoring and dispatch services for the East Lyme Water/Sewer Department and provides control for the Channel 22 services.
- The East Lyme/Waterford Animal Control Division provides animal control services for the Towns of East Lyme & Waterford.

# East Lyme Police Department

- The East Lyme Police Department is responsible for maintaining the safety and security of all residents and visitors to the Town of East Lyme. Currently, the resident population of East Lyme is 18,487. This does not include visitors to the Towns many beaches, shops and parks who significantly add to the Town's population and traffic.
  - Current Staffing 30 Full Time Sworn Officers authorized
    - Minimum Patrol 1 Sergeant, 2 Patrol Officers
  - Responsible for 34 sq land miles and miles of coastline/waterways
  - East Lyme Staffing 1.95\* Staff Per 1,000 population (13th lowest)
    - State of CT Staffing rate 2.54\* Staff Per 1,000 population
  - \*Includes Police, Dispatch, Support and Animal Control- 2022 Crime In CT





# East Lyme Police Department Statistics

#### 2023 Statistics

- 16,060 Calls for Service
- 1,603 Motor Vehicle Stops
- 197 Traffic Accidents 47 with injury
- 883 Pieces of evidence into evidence room
- Axon In Car/Body/Evidence.com 20,156 video uploads 2022
- 322 Arrests
- 6.98% Increase in criminal invests 23 over 22
- East Lyme Police Clearance rate 43.04 %

# What are the arrests for 2023?

- Assault 18
- Breach/Disorderly Conduct 63
- DUI 59
- FTA 58
- Drugs 46
- Larceny 37
- Violation of Probation 12
- Violation of Protective Order 18

# This months headlines

- · Two charged with operating drug factory after a car stop in East Lyme, police say
- Body found in East Lyme in wooded area near I-95, police say
- East Lyme bolsters critical incident response through regional approach
- · Police: 2 men, 1 wearing no shoes, led police on chase in freezing temperatures
- NY residents used East Lyme woman's credit card to buy iPhones, police say
- Police identify second victim of fatal East Lyme fire
- East Lyme and Waterford police 'Just Say No' to drug prevention curriculum

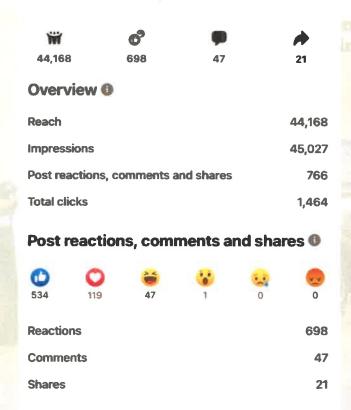
# The New York Times

- East Lyme, Conn.: 'Clean, Safe, Peaceful and Quiet'
  - By Lisa Prevost
  - Published April 26, 2023

- East Lyme crime per 1,000 8.3 (6<sup>th</sup> lowest in State)
- Canton, Ridgefield, Groton Long Point, Madison & Weston lower

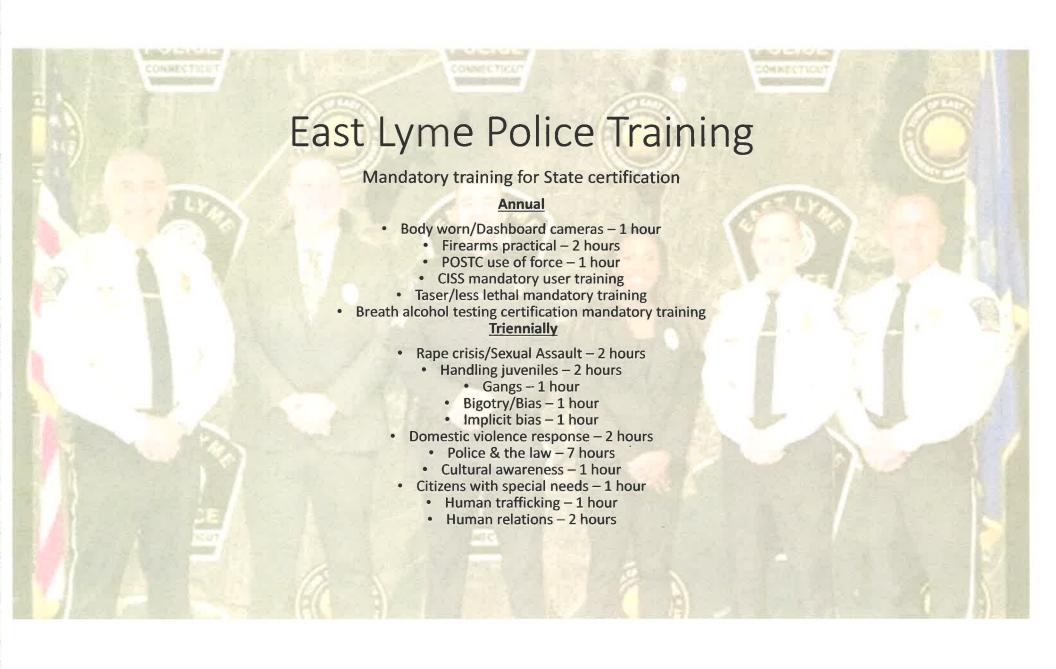
# Community Connection

Tuesday, February 13, 2024 at 1:25 PM - 3



# Highlights

- Achieved CT Post Tier 1, 2 & 3 accreditation. 187 Policies adhering to 322 standards were produced and implemented. Three Tiers mandate 93 continuous actions to be in compliance.
- E-Ticket printers installed in vehicles.
- Highly successful participation in National Night Out
- Annual Tip A Cop for Special Olympics, Holiday Toy Drive, sponsor families for Holiday season
- Add 2<sup>nd</sup> Police K9 at no additional cost
- Restructure of Detective Division
- DRE Certified Officer/Additional Accident Reconstructionist(s)



- Patrol procedures 2 hours
  - De-Escalation 2 hours
  - Procedural justice 1 hour
  - COLLECT/NCIC 2 hours
- Constitutional law 1 hour
- Police wellness 1 hour
- Substance abuse/suicide recognition 2 hours
  - Active shooter response 6 hours
    - Death notification 1 hour
    - Stress management 1 hour
       Sexual harassment 1hour

#### Examples of additional trainings over the past year

- Investigating child sex crimes
  - EMT/EMR refresher
  - Drug Recognition Expert
- Advanced Accident Reconstruction
- · Advanced roadside impairment driving enforcement
  - · Words matter De-escalation training
    - · Community/Police relations
    - · Crisis intervention training
      - · Search & Seizure
    - Supervising Critical Incidents
    - · Child Car Seat Technician
    - · Methods of Instruction
      - · Peer Support
      - · White Collar Crime
      - Virtual Currency
      - Financial Crimes
    - Red Flags in School Shootings

# Additional training for accreditation

- Annual Policy Training
- Unusual Occurrences
- Duty to Intervene
- Strip Search
- Pursuit
- NIMS Training
- Citizens Complaint Process
- Bloodborne Pathogens
- Brady-Giglio
- Intoxicated Individuals

DISPATCH Records 2023 RECORDS 2,040 reports processed •225 Paper FOIA requests •237 Video External Shares

### Goals

- Achieve CALEA Advanced Accreditation
- Enhance web site services
- Utilize Power Bi to share updated statistics to the public
- Ensure our agency is fully staffed
- Provide the most effective structure and service to our community
- Maintain current and cultivate new relationships with community agencies.
- Highest quality public safety

# **Budget Increases**

- Employee salaries 3% contractual
- · Addition of two Officers Salary, Equipment, Tuition
- Training Academy tuition for new Officers
- Increase records from 25 hr. per week to 40
- Increase Dispatch overtime to meet actual

### **GENERAL FUND BUDGET FY 2024/2025**

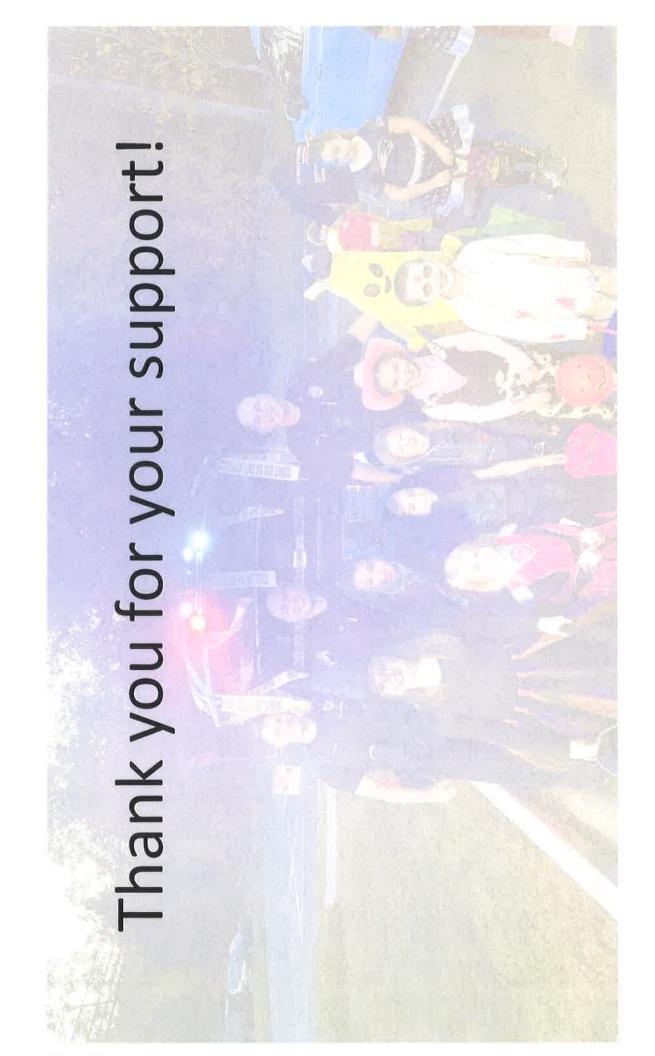
		2023 Actual Expense	2024 Adopted Budget	2024 Amended Budget	2025 Dept Head Requested	2025 Ist Selectmer Proposed	2025 Bd Selectman Proposed	Amended
216 -	Public Safety/Police	<b>Depa</b>	rtment	t				
100 Per	sonnel Services	-						
211	Police Chief	138,641	142,528	142,528	142,528	142,528		0.00%
311	Administrative Assistant	63,896	65,728	65,728	55,328	55,328		-15.82%
314	Overtime	0	2,000	2,000	2,000	2,000		0.00%
316	Langevity	1,000	1,000	1,000	0	0		-100.0090
412	Part time Clerical	27,266	26,928	26,928	55,328	27,328		1.49%
511	Police Officers	2,096,109	2,151,065	2,151,065	2,508,334	2,370,174		10.1996
512	PT Officers	6,539	13,406	13,406	14,187	14,187		5.83%
513	Foot Patrol/Parade Duty	21,740	32,107	32,107	33,978	33,978		5.83%
514	Overtime	434,124	330,000	330,000	349,247	349,247		5.83%
515	Overtime - Boat Duty	13,631	20,000	20,000	20,000	20,000		0.00%
516	Langevity	10,450	9,650	9,650	9,650	9,650		0.00%
517	Training	53,446	66,410	66,410	76,410	68,810		3.61%
519	Grant Overtime (Reimbursement)	225	0	0	0	0		0.00%
Pers	onnel Services Total	2,667,068	2,860,822	2,860,822	3,266,990	3,093,230	0	8.12%
214 221 291	ces - Contracted/Operations Computer Maintenance Radio Maintenance Boat Storage/Maintenance Contracted/Operations Total	2,310 13,263 6,046 21,619	5,000 20,000 6,500 31,500	5,000 20,000 6,500 31,500	5,000 25,000 6,500 36,500	5,000 25,000 6,500 36,500	0	0 00% 25.00% 0 00% 15.87%
300 On	erating Expenses							
201	Telephones	4.007	8,700	8,700	8.700	8,700		0.00%
240	Professional and Business Exp	1.295	1.390	1,390	1,390	1,390		0.009
247	Law Enforcement Council	9.500	11,241	11.241	11.241	11.241		0.00%
302	Fuel - Boat	4,592	7.000	7.000	7.000	7.000		0.00%
313	Uniforms	44.573	53,575	53,575	57,000	49,400		-7.79%
320	Misc Supplies	13,522	20,000	20,000	23,000	20,000		0.00%
321	Camine Maintenance	3,236	7.400	7,400	7.500	7.500		1.35%
326	Training Supplies	88.561	69.726	69.726	84.262	75.600		8.42%
329	Public Relations	1.500	3.500	3.500	3.500	3,500		0.009
332	Towns	148	1,500	1,500	1,500	1,500		0.00%
335	Prisoner Expenses	3,443	4,000	4.000	4,000	4,000		0.00%
336	Testing/Accredidation	13.663	33,232	33.232	33.232	33,232		0.00%
	ating Expenses Total	188,038	221,264	221,264	242,325	223,063	0	0.81%
Public Sa	fety/Police Department Total	3,076,725	3,113,586	3,113,586	3.545.815	3.352.793	0	7.68%

		2023	2024	2024	2025	2025	2025	2025	
		Actual Expense	Adopted Budget	Amended Budget	Dept Head Requested	1st Selectman Proposed	Bd Selectmen Proposed	Bd Finance Proposed	Amended
215 -	Dispatch								
100 Per	sonnel Services								
212	Dispatchers	529,280	528,320	528,320	542,848	550,118	550,118		4.139
213	PT Dispatchers	18,104	35,913	35,913	10,000	10,000	10,000		-72.159
214	Overtime	74,204	90,000	90,000	157,000	157,000	157,000		74,449
216	Longevity/Shift Differential	2,050	4,620	4,620	4,620	4,620	4,620		0.009
217	Training Payroll	711	6,000	6,000	9,000	9,000	9,000		50.00%
Perso	nnel Services Total	624,349	664,853	664,853	723,468	730,738	730,738	0	9,919
300 Ope	erating Expenses								
243	Training	3,722	5,000	5,000	6,000	6,000	6,000		20.00%
313	Uniforms	2,398	5,000	5,000	5,000	5,000	5,000		0.00%
320	Misc Supplies	3,866	2,500	2,500	2,500	2,500	2,500		0.00%
Opera	ting Expenses Total	9,986	12,500	12,500	13,500	13,500	13,500	0	8,00%
Public Sa	fety/Emergency Mgt Total	634,335	677,363	677,353	736,968	744,238	744,238	0	9.879
						Revenue		0	
							Net Budget	Û	

### **GENERAL FUND BUDGET FY 2024/2025**

	2023 Actual Expense	2024 Adopted Budget	2024 Amended Budget	2026 Dept Head Requested	2025 1st Selectmen Proposed	2025 Bd Selectmen Proposed	2025 Bd Finance Proposed	Amended
blic Safety/An	imal Cont	trol						
el Services								
0	57,584	101,602	101,602	101,602	101,602			0,00
ertime	5,426	7,327	7,327	9,158	9,158			24.99
aining	60	3,000	3,000	3,000	3,000			0.00
Services Total	63,070	111,929	111,929	113,760	113,760	0	0	1.64
g Expenses								
Telephone	0	1,320	1,320	1,320	1,320			0.00
Equipment	314	1,000	1,000	1,000	1,000			0.00
Advertising	63	200	200	200	200			0.00
Uniforms	1,848	1,700	1,700	1,700	1,700			0.00
Veterinary Services	595	7,000	7,000	7,000	7,000			0.00
Training	270	1,000	1,000	1,000	1,000			0.00
Expenses Total	3,090	12,220	12,220	12,220	12,220	0	0	0.00
Animal Control Total	66,161	124,149	124,149	125,980	125,980	0	0	1.47
	el Services CO rectime aining Services Total  g Expenses Telephone Equipment Advertising Uniforms Veterinary Services Training Expenses Total	Actual Expense	Actual Expense	Actual Expense   Adopted Budget	Actual Expense	Actual Expense   Adopted Budget   Requested   Proposed	Actual Expense   Adopted Budget   Requested   Selectmen Proposed   Selectmen Proposed	Actual Expense   Adopted Budget   Dept Head Requested   Proposed   Proposed

Revenues Net Budget 01-08-800-832





### Fiscal Year 2025 Budget Presentation

Bill Bundy, Acting Fire Chief/Fire Marshal Erik Quinn, Deputy Fire Chief/Deputy Fire Marshal

### History of East Lyme Fire Services

- Niantic Volunteer Fire Department
  - Established 1923 (100 Years of Service)
- Flanders Volunteer Fire Department
  - Established 1957 (67 Years of Service)
- ▶ Town of East Lyme hires career Firefighters
  - Report to First Selectman unless emergency call
  - Town Fire and EMS Services Study by JLN Associates, LLC in Fall 2016
    - 21 recommendations to improve Fire and EMS Services
    - Survey can be found at: <u>Fire-Department-Study.pdf</u> (<u>eltownhall.com</u>)

### Operating Budget

- Consolidation of:
  - Niantic Volunteer Fire Company
  - Flanders Volunteer Fire Company
  - Fire Marshal's Office
  - East Lyme Fire Service
    - Staffing consolidated into EL Fire Service
    - Streamline fire and rescue services into East Lyme Fire Service
      - □ Career Firefighters reporting to Career Fire Chief/Deputy Chief
  - Establishing Fire Chief and Deputy Fire Chief Positions

### Operating Budget - Continued

- Why are we doing this?
- Town oversight
  - Career firemen reporting to Town employee
  - Apparatus Maintenance
  - Employee Training
    - Development of Standard Operating Procedures (SOPs)
- Call Volume vs. Volunteerism
  - Calls continue to increase
  - Volunteer participation has decreased

### Current Staffing

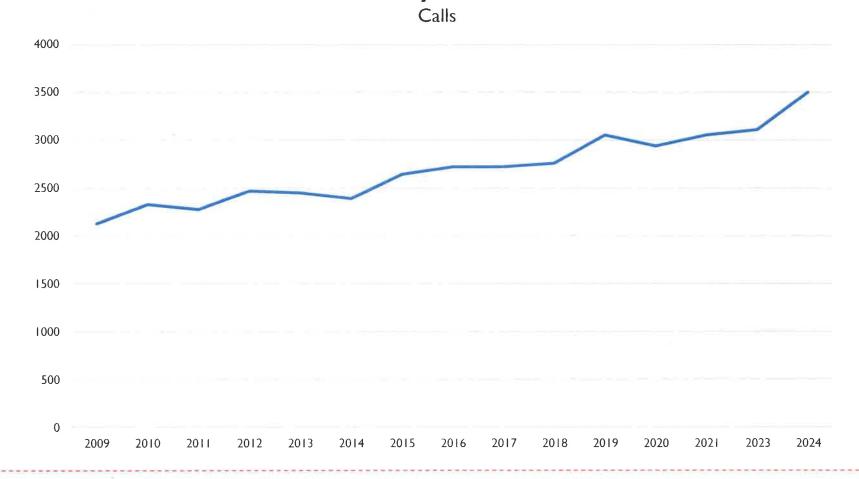
- ▶ Day shift (7am 5pm) Niantic and Flanders
  - 8 Full time firefighters
  - 2 Chief Officers / Fire Marshals
- ▶ Evening shift (5 pm − 10 pm) Niantic and Flanders
  - ▶ 3 Part-time firefighters
- Night shift (10 pm − 7 am) Niantic and Flanders
  - 2 Full time firefighters

## Proposed Staffing (In Negotiations)

- ▶ Day shift (8 am 4 pm) Niantic and Flanders
  - 4 Full time firefighters
  - ▶ I Part time firefighter
  - 2 Chief Officers / Fire Marshals
  - ▶ Plus East Lyme Ambulance staffing an ambulance crew with 2 EMTs
- ▶ Evening shift (4 pm − 12 am) Niantic and Flanders
  - 4 Full time firefighters
  - ▶ I Part time firefighter
  - ▶ Plus East Lyme Ambulance staffing an ambulance crew with 2 EMTs
- ▶ Night shift (12 am 8 am) Niantic and Flanders
  - ▶ 4 Full time firefighters
  - ▶ Plus East Lyme Ambulance staffing an ambulance crew with 2 EMTs

# Call Volume vs. Volunteer Participation

- ▶ 46.5% increase over the last 10 years
- 13% increase over the last year



## Volunteer Response

Total Fire Calls	43	Total Medical  Calls	155	Total Calls	198
0 Volunteers	46%	0 Volunteers	96%	0 Volunteers	85%
l Volunteer	36%	l Volunteer	4%	I Volunteer	11%
2 Volunteers	14%	2 Volunteers	0%	2 Volunteers	3%
3 Volunteers	2%	3 Volunteers	0%	3 Volunteers	1%
4 Volunteers	1%	4 Volunteers	0%	4 Volunteers	0%
5 or more	1%	5 or more	0%	5 or more	0%

- Average over the past 6 months for the Niantic Fire Department
- > 2/3 of the calls in Town occur in the Niantic Fire District

### Capital Projects – Current Year

- ▶ \$100,000 for savings for new apparatus
- ▶ 16,000 for SCBA Bottle replacements
- ▶ \$60,000 for Turnout Gear replacement
- \$6,000 for Fire Hose replacement
- ▶ \$5,000 for Radio replacement
- \$20,000 for Scheduling, Pre-Plan, NFIRS, and Responder Software
- \$2,500 for a Portable Tank
- \$20,000 for a Station Alerting System in the Flanders Station
- \$10,000 for a Female Bunkroom Flanders Fire Station

### Fire and EMS Study JLN Associates

- Recommendation #6: A bulk purchasing program should be created to achieve economies of scale.
- Recommendation #16 A focused public safety facility management capital plan need to be developed.

# **Questions?**