

East Lyme Senior Center ANNUAL REPORT FY20/21

The East Lyme Senior Center is located within the Community Center Complex, housed off of Society Road. It is a designated Focal Point - as approved by Senior Resources Area Agency of Aging for the Area Plan of 2017–2021.

The Senior Center continues to explore funding sources and applied for and received the CT Department of Transportation State Matching Grant for Elderly & Disabled Responsive Transportation for the 11th year in a row. The awarding of these grant funds allows East Lyme residents to have a mode of transportation (which includes wheelchair accessible vehicles) to their medical appointments located within southern New London County. The Senior Center applied for and received funding from the Federal Transit Administration 5310 Grant to replace an aging Senior Center bus. That vehicle was be put into operation in March 2021.

The Senior Center applied for another 5310 Grant in the summer of 2021 to replace an aging vehicle and will hear in January of 2022 if the application was accepted.

In our continued commitment to communicate with the Town's older adults, the Senior Center has a Facebook page; a site on the Town of East Lyme website at ww.eltownhall.com and participates in a regional senior center website: www.seniorcenterct.org. The Senior Center also maintains an email distribution list to forward information to any interested party. Anyone can be added to this email list by contacting the Senior Center office.

Because of the COVID-19 pandemic, the operation of the Senior Center was dramatically affected. On March 13th, 2020, the Senior Center essentially, with a few exceptions, ended any indoor programming for the rest of the fiscal year. To counter this elimination of indoor programming, classes were presented on Zoom or weather permitting, held outside. Transportation service was curtailed for the rest of the fiscal year. On the following pages are the programs and services provided by the East Lyme Senior Center from 7/1/2019 to 6/30/2020. The following are members of Commission on Aging Board:Mr. John Whritner, ChairMs. Marge Caste, Vice-ChairMs. Ilene Harris, Secretary/TreasurerMr. Joseph PalazzoMr. Joseph PalazzoMs. Joan BengtsonMs. Barbara SmithMr. Michael BekechMs. Roseanne Hardy, Ex-Officio

Because of the COVID-19 pandemic, regular monthly meetings were halted from March 2020 until September 2020. The September 2020 meeting was held via Zoom. In October 2020, in-person Board Meetings resumed. Everyone was in masks and maintained socially distant.

The following are staff members of the East Lyme Senior Center: Ms. Cathy Wilson, Senior Center Director Ms. Candy Heikkinen, Program Coordinator - hired October 2020 Ms. Jane Bowen Senior Center Associate Ms. Roxanne Kormos, Bus Driver Mr. John Hallissey, Bus Driver Ms. Melissa Victor, Bus Driver Mr. Joseph Savoie, Bus Driver

The East Lyme Senior Center and the Commission on Aging Board are fully committed to serving every older adult in East Lyme by providing support and assistance. Any concerns or comments are welcome at both the Commission on Aging Board Meetings and the Commission on Aging Office located within the East Lyme Community Center.

Respectfully submitted,

John Whritner Chairman, Commission on Aging Board

Cathy J. Wilson Senior Center Director

<u>NUTRITION/FOOD PROGRAMS</u> Senior Nutrition Program					
Total # of Meals Served Congregate Site Clients Homebound Clients	# of meals served # of meals served	,	↓6.5% ↓13.3% ↓2.9%		
CMeals Wheels OOO	ANSPORTATIO	N			
Senior Center Vehicles Usage					
# of Clients Served for the Year	88	↓4.3%			
Total Mileage for the Year	20,069	↓5.1%			
Average Monthly Mileage	1,672				
Total # of Riders	1021	↓56.2%			
Average Monthly Ridership	85				
Total # of Rides	1906	↓55.2%			
Average Monthly Rides	159				

Senior Center transportation stopped as of mid-March, 2020 and did not resume until August of 2021 due to the COVID-19 pandemic. However, the vehicles were used to deliver Meals on Wheels, Monday through Friday, during the above referenced time period. Additionally, the Senior Center used the vehicles to pick up and deliver Farms to Families food boxes for the community.

Dial a Ride Medical Transport (Grant Funded)		
# of Clients Registered for the Service	172	182%
# of Clients Served for the Year	47	1€4%
# of Trips Taxi/Livery Rides	451	19%
# of Trips Caregiver Mileage Reimbursement Portion	22	↓79%
Total East Lyme Trips (Taxi & Caregiver)	473	↓8.6%

The Dial-a-Ride grant is comprised of 2 sections: mileage reimbursement for a person who provides a medical ride for an enrolled client and the actual provision of rides to medical appointment for enrolled clients. To streamline the registration process, the client is no longer asked to annually complete a registration form so the **#** of clients registered for the service shows an increase. COVID-19 did affect the ability of this transit service but once it came back on-line, it was able to help clients get to medical appointments that had been postponed due to the pandemic.

ATTENDANCE TO PROGRAMS

of Clients Served for the YearAttendance #s for ProgramsAttendance #s for Congregate Site Clients

 772
 ↓38.5%

 5,677
 ↓67.2%

 1,644
 ↓13.3%



Total Attendance Figures

7,321 ↓62%

SERVICE PROGRAMS

- * AARP-Tax Aide Program attendance for this program was cut in half this year because of COVID protocols but the service was provided
- * Assistance provided to residents to make COVID-19 vaccine appointments
- * CHOICES counseling provide (CT's State Health Insurance Assistance Program)
- * Connecticut Energy Assistance Program (C.E.A.P.) no in-person appointments were held but all people interested were able to apply no decrease
- * Farm to Families Food Boxes were distributed new service
- * Farmer Market Coupons were distributed no decrease
- * Foot Clinic (in person) held by the V.N.A.S.C. resumed in September 2020
- * Drive through Flu Vaccine Clinic held by the V.N.A.S.C. in October 2020
- * Hearing Clinic (in person) resumed in December 2020
- * Meals on Wheels delivery throughout the entire year
- Medicaid Assistance
- * Medicare Savings Programs Assistance
- * Open Enrollment Assistance for Medicare Part D Enrollees Virtual appointments
- Renter's Rebate Program Assistance in person appointments resumed in May 2021
- * Shred Day Events in October 2020 and May 2021

Limited Transportation Service resumed in July 2020 1 person on the vehicle at a time

Limited Transportation Service increased April 2021 3 people on the vehicle at a time

- Normal Transportation Service resumed July 2021
- Transportation Services for Election Day

Transportation provided to get residents to their COVID-19 vaccine appointments

Throughout FY20/21, to utilize the transportation service, masks were required for passengers and drivers

ENRICHMENT/FUN PROGRAMS

BINGO - via Zoom Jan 2021 - in person May 2021 Bird Watching Club - via Zoom January 2021 Chair Yoga - via Zoom Jan 2021 – in person May 2021 Craft Classes - Take & Make projects starting in Dec 2020 - in person May 2021 Drawing Class - viz Zoom Jan 2021 - in person May 2021 FitDance - at McCook's Point Park Sep 2020 - via Zoom Nov 2020 - in person May 2021 Guitar Jam session - via Zoom Jan 2020 Hiking Programs - Sep/Oct 2020 and Apr/May/Jun 2021 Music Lessons – Advanced Beginner Ukulele - via Zoom Oct 2020 Music Lessons - Beginner Ukulele - via Zoom March 2021 Music Lessons – Advanced Beginner Guitar - via Zoom Oct 2020 Painting Group - via Zoom Jan 2020 Pickleball - in person May 2021 Fun Ping Pong - in person May 2021 Quilting – Daytime and Evening - in person May 2021 Scene & Acting Class - via Zoom Nov 2020 Stitch Happens - via Zoom March 2021 - in person May 2021 Tai Chi - via Zoom Jan 2020 - in person May 2021 Trivia - via Zoom Senior Fitness - via Zoom Nov 2020 - in person May 2021 Strength Training - via Zoom Nov 2020 - in person May 2021 Yoga - at Bridebrook Park Sep 2020 - via Zoom Nov 2020 - in person May 2021

Beginning in October 2020, Grab-n-Go meals were offered monthly. For the most part, they were sponsored by the Senior Center but the Niantic Lions sponsored a Grab-n-Go meal in Nov 2020. In December 2020, the Senior Center participated in the Niantic Light Parade held at McCook's Point Park and won 1st Prize.

Throughout the fiscal year, a variety of Zoom programs were offered ranging from musical performances, educational sessions, travel series, etc.

ENRICHMENT TRIPS

No fun trips were held during the time period Jul20 through Jun21. DAY/OVERNIGHT TRIPS

All day trips and short overnight trips scheduled for Jul20 through Jun21 were either cancelled or re-scheduled for later in 2021 or in 2022. OVERNIGHT TRIPS

All trips scheduled for Ju120 through Jun21 were either cancelled or re-scheduled for later in 2021 or in 2022.

In October 2020, the Senior Center hired a new Program Coordinator, Candy Heikkinen. Candy created and offered a variety of programs on-line to help combat the social isolation felt by the older adults in our community. Additionally, she worked with the Center's instructors to help them get *their* programs operating on-line once the option of outdoor programming was no longer viable. However, there were many programs that were not conducive to an on-line environment. Perhaps even more significant, it was apparent that most participants of the Senior Center programs prefer the in-person experience. There were people who did not have the correct technology hardware to participate - there were people who did not have the computer skills to participate - and there were a great deal of people who simply did not like this method of interaction.

For the majority of the FY20/21, any program offered by the Senior Center was at no cost. In May of 2021, programs began to be offered in-person but with a Zoom option. At this time, fees were instituted. The Senior Center felt it was more important to try and engage the older adult community than to collect fees.

The Senior Center did purchase a Zoom account and will continue to have that resource available.

The requirement of wearing a mask indoors has fluctuated and the Senior Center has followed the guidelines of Ledge Light Health District. The requirement of wearing a mask while on a Senior Center vehicle went into effect in July of 2020 and remained in effect for the entire fiscal year.