

Atlantic Broadband Advisory Council
Regular Meeting – November 18, 2020
Meeting via WebEx – See Below
5:30PM

AGENDA

Chair	Michael Mainz
Vice-Chair	Stephen Marchesseault
Secretary	Ed Berdick
Treasurer	Craig Merriman

1. Regular Meeting
 - a. Additional Agenda Items
 - b. Public Comments
 - c. Approval of the minutes of the prior meeting
 - d. Treasurer’s Report
 - e. Correspondence

2. Atlantic Broadband Information and Reports
 - a. Atlantic Broadband Announcements
 - b. Customer Service Issues
 - Extremely long telephone wait times
 - Walk-up counter at the ABB office

3. Old Business
 - a. None

4. New Business
 - a. 2021 Meeting Dates
 - Wednesday, January 20, 2021 – Montville Town Hall
 - Wednesday, March 17, 2021 – Montville Town Hall
 - Wednesday, May 19, 2021 – Montville Town Hall
 - Wednesday, July 21, 2021 – Montville Town Hall
 - Wednesday, September 15, 2021 – Montville Town Hall
 - Wednesday, November 17, 2021 – Montville Town Hall

5. Unfinished Business
 - a. Advisory Council contact information on town’s web site
 - b. Community TV page on town’s web site
 - c. Community TV slide on town’s Channel 22

6. Advisory Council Member Communications

WebEx Meeting by PC, SmartPhone, Tablet or Telephone

Meeting link:

<https://michaeljmeinz.my.webex.com/michaeljmeinz.my/j.php?MTID=mc58b7590d85c8ed1095424cd9339c15c>

Meeting number: 126 211 2238

Password: **cable** (22253 from phones)

Alternative: Join By Phone: +1-415-655-0001 US Toll