

Atlantic Broadband Advisory Council

Meeting Minutes

July 18, 2018

The meeting, at the Montville Town Hall, Room 102, 310 Norwich-New London Turnpike, Uncasville, was called to order at 5:30PM by Chair Michael Meinz.

Roll Call of Members

Members Attending: Michael Meinz, Monica Pomazon, Jeffrey Buchbinder, Kathleen McCarty, Craig Merriman

Members Absent: Ed Berdick, James Barnie, Denise Roireau, Stephen Marchesseault, Kevin Ide, John Kleinhans, Joseph Taraya

Atlantic Broadband representative attending: Kathy Diaz, Charles Hanley

Public Comments

- None

Approval of Minutes

A motion to approve the minutes of the prior meeting was made by Craig Merriman and seconded by Monica Pomazon the motion passed unanimously with two abstentions.

Treasurer

The bank balance is \$8,790.70.

Atlantic Broadband Information and Reports

Charles Hanley and Kathy Diaz presented Atlantic Broadband Announcements.

- Announcement on availability of Voice-enabled Remote Control for no extra charge
- The Annual Customer Service Review covered call volume statistics, improved monitoring to prevent issues, improvements in scheduling service calls, improvements in on-line self-service.

EG Channels 22.1 - 22.9 availability on Frontier Channel

- Michael Meinz reported that Frontier is almost ready to begin showing the EG channels. The channels on Frontier Vantage TV will be:

6112	East Lyme	6115	Montville	6118	Griswold
6113	Waterford	6116	Killingly	6120	Plainfield
6114	New London	6117	Putnam		

New Business

- None

Unfinished Business

Discussion: Scholarship Grant Process

- Jeff to apply suggestions received to-date and solicit additional suggestions so that documents are complete for the September meeting.

Discussion: Advisory Council Membership

- Letter to be sent to CEOs after Frontier implements EG channels

Discussion: Town Web Sites

- Craig Merriman has submitted request to Waterford.

Discussion: Town Channel 22

- If Putnam wants Channel 22 moved from the school to the town hall, they will need to make a formal request to ABB and pay the costs of doing so.

Member Communications

- Kathleen McCarty recognized ABB for their support of community activities including flags for Rope Ferry Road and much more.

Motion to Adjourn

The motion to adjourn was made by Kathleen McCarty and seconded by Jeff Buchbinder The meeting was adjourned at 6:15PM

Respectfully submitted,

Michael Mainz