

Atlantic Broadband Advisory Council

Meeting Minutes

July 20, 2016

The meeting was called to order by Treasurer Michael Meinz in the absence of Chairman Todd Pomazon.

Roll Call of Members

Members Attending: Robert Vogel, Michael Meinz, Charley Williams, Kathleen McCarty
Members Absent: Todd Pomazon, Jeffrey Buchbinder. David Campo, Grant Place, Richard Gladue
Atlantic Broadband representative attending: Chap Hanley, Kathy Diaz.

Approval of Minutes

Charley Williams moved the 5/18/2016 minutes be approved, Robert Vogel seconded.
Motion passed.

Treasurer

Michael Meinz presented the Treasurer's Report. The balance is \$6,145.52. There was no charge for the Best Western Cristata room this evening, since we had to meet in the lobby.

New Business

Election of a new Vice President was deferred to the next meeting since no one stepped forward.

There was a discussion of donation of Advisory Council Funds that included the amount that should be available, the process by which recipients should be identified, the scope of requirements for eligibility. This has been done in the past, so there will be an attempt to determine how it was previously done. Kathleen McCarty will research and present information for discussion at a subsequent meeting.

Unfinished Business

Although Todd Pomazon sent out letters on June 1 to member Towns without representation so far there has been no response.

Advisory Council Member Communications

Michael Meinz created a Cable Advisory web site hosted at the Town of East Lyme. See cac.eltownhall.com. So far, only the Town of Montville has linked to it. There was discussion of the possibility of replacing the paper mailing by enhancing the web site.

Issues for the agenda next time

Kathleen McCarty asked that a discussion on Cable Advisory grants be continued on the agenda.

Atlantic Broadband Information and Reports

Email migration from Metrocast to Atlantic Broadband has occurred. Forwarding of Metrocast email will not continue for long, but the cutoff date has not been announced.

For the Annual Customer Service Review, Chap presented Atlantic Broadband's Customer Service Actions and Planning. He also discussed the plan for increased Internet speeds including 1Gbit service.

Value customers will be able to access 9 new channels starting September 15. MGM HD will no longer be available.

Motion to Adjourn

Michael Mainz moved to adjourn.

The next meeting of the ABB Advisory Council will be held at the usual location at the Best Western Cristata Inn on Wednesday, September 21, 2016.

Respectfully Submitted,

Robert Vogel