

EAST LYME WATER DEPARTMENT



CUSTOMER CONSENT FORM

The purpose of this form is twofold; first it is to give water customers the ability to retain licensed plumbers who are approved by the Department to disconnect and reconnect the water meter in their house. Secondly, it allows the property owner the ability to authorize someone other than themselves to be present at the time of the service.

Customer Name (Print legibly) _____

Address (local address) _____

Address (other than in East Lyme) _____

Contact Phone Number _____

I authorize the following plumbing contractor to disconnect & reconnect the water meter at the above address

PLUMBING CONTRACTOR _____

I authorize the following individuals to be present at the time of service on my behalf.

Name

Contact No.

The customer agrees to the following stipulations;

1. I am the legal owner of the above referenced address
2. If anything happens to the meter during the winter after the above referenced plumbing contractor disconnects it, it is customer's responsibility to not only pay for the labor and materials for the Water Department to install a new meter but also for any water that flowed due to the break.
3. If the Water Department performs the service for a charge, then the customer will not be responsible for any damage or replacement of the meter.
4. The Water Department will charge a fee for all turn on/turn offs. Although the cost has not yet be determined, the fee will most likely be between \$75 and \$100 for all turn on/turn off's at the curb stop.
5. I have looked at the sketch of Customer/Water Department responsibility that was attached with this consent form and I understand the customer's responsibility.
6. Water meters are owned by the Water Department while meter pits are the responsibility of property owner.
7. The Water Department needs 48 hours minimum (preferably one week's) notice for seasonal shutoff requests to allow us an opportunity to schedule the work. We perform this type of work on Mondays, Wednesdays, and Fridays. There may be an additional charge if the work needs to be scheduled within 48 hours of the request. The Department will do the best they can to schedule an appointment in 48 hours; however there is no guarantee that we will be able to do so depending on our workload.
8. I realize it is my responsibility to insure that the plumber identified above is presently approved by the Water Department to do this work.

I acknowledge that I have read all of the stipulations as identified above and by signing this consent form, I agree to all of the provisions as stated.

Signature

Date